Craig Hosang 96 Lapidge St San Francisco CA 94110

Jun 18th 2019

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I receive my internet access via a small local internet service provider in the SF Bay Area region because it had faster service at more affordable prices. Compared to the two incumbent providers in my area, this is the only service deploying improved performance (via fiber) and lower costs for the speed in my neighborhood. Over the years I've witnessed the incumbents grow stagnant in their offerings, charging more and more with oftentimes non-transparent pricing tactics. I believe a lack of alternatives has encouraged a lack of true product innovation amongst the incumbents. If nothing else, the customer experience is often poor, but I feel held hostage by the lack of competitive offerings. That is, except for the smaller local providers, I can choose from today.

Please support aggressive competition in high-speed internet access and allow these companies to fight for our business. I worry my existing great service via my local provider will be materially affected by non-competitive behavior if incumbents are given the opportunity.

Craig Hosang